

Schedule of 1300 – 1800 Numbers



This Schedule of 1300 – 1800 Number Fees and Charges is to be read in conjunction with The Silent Partner's Terms and Conditions and Virtual Services Order Form.

All Fees and Charges are current at the time of printing.

1300 and 1800 | Line Rental

1300 \$20+GST pcm

1800 \$20+GST pcm

1300 Caller Information

The caller who dials the 1300 number is charged a local call fee irrespective of where they are located.

1300 Call Rates (Paid for by account holder)	
Call initiated from a landline to:	Rate:
Local number	Free for the first 15mins then 12c/min
National number	20c per minute
Mobile number	34c per minute
Call initiated from a mobile to:	Rate:
National Number	20c per minute
Mobile Number	58c per minute
<small>Fees are shown exclusive of GST. Prices are subject to change with 60 days notice. Call fees are listed as per minute rates and billed on a per second basis. Monthly fees are billed in advance; call fees and usage fees are billed in arrears. Monthly fees are per calendar month (pcm). Calculated on a pro-rata basis Fees calculated on a pro rata basis. Minimum period for an individual service is one month.</small>	

1800 Call Rates (Free to the caller. Call costs paid for by account holder)	
Call initiated from a landline to:	Rate:
Local number	14c per minute
National number	22c per minute
Mobile number	60c per minute
Call initiated from a mobile to:	Rate:
National Number	24c per minute
Mobile Number	60c per minute
<small>Fees are shown exclusive of GST. Prices are subject to change with 60 days notice. Call fees are listed as per minute rates and billed on a per second basis. Monthly fees are billed in advance; call fees and usage fees are billed in arrears. Monthly fees are per calendar month (pcm). Calculated on a pro-rata basis Fees calculated on a pro rata basis. Minimum period for an individual service is one month.</small>	

The Difference between 1800 numbers and 1300 numbers

- The main difference is in the way that the cost of the call divided and paid.
- The cost of calls to 1800 numbers is paid by the account holder of that number, and is free to the caller
- The cost of calls to a 1300 number or 13 number is shared by both the caller and the 1300 or 1800 number account holder, who pays the remainder.

1300 numbers (often known as Local Call numbers)

- **The 1300 number caller:** pays the cost of a local call from any fixed line phone anywhere in Australia. Callers using mobile phones pay a rate that is determined by their mobile service provider.
- **The 1300 number Account Holder (usually a Business Owner):** this varies depending on the telco that carries the 1300 numbers.
- If The Silent Partner carry your 1300 number, when you answer calls to your 1300 number on your fixed landline and the call is from a local fixed landline, you receive 15minutes of FREE talk time on all plans
- After the FREE talk time minutes, call rates apply depending upon where the call has originated from and duration of call.

1800 numbers (also known as Toll Free/Free Call numbers)

- **The caller:** FREE from any fixed line phone anywhere in Australia. Callers using mobile phones pay a rate that is determined by their mobile service provider.
- **Account Holder:** Pays the entire cost for the call (there is no free talk time for 1800 numbers).